



Monday, December 15, 2025

Yukon Coroner's Service
Office of the Chief Coroner
PO Box 2703 (J-10A)
Whitehorse, YT Y1A 2C6

Attention: Heather P. Jones, Chief Coroner

Re: Inquest into the death of Hugh Errol RIFFEL

Dear Chief Coroner,

I acknowledge receipt of your letter dated October 23, 2025 with the jury's recommendations for Air North.

We have carefully reviewed the recommendations and in response:

1. Air North has a comprehensive emergency response protocol as outlined in the Air North Safety Manual and Emergency Response Manual, the whole in accordance with the Canada Labour Code (Part II Occupational Health and Safety) and the Canadian Aviation Regulations. The Safety Manual and Emergency Response Manual are reviewed regularly, and the jury's recommendations will help to inform our updates, including in terms of communications, authority and secure gathering spaces in emergency situations.
2. Air North and subsidiary employees receive onboarding and recurrent safety training, including in emergency response preparedness. Air North will conduct an additional review of our safety training and emergency preparedness based on these recommendations.
3. As I testified during the inquest, we plan to relocate the fencing and the employee access gate located at and around entrance 18A, as part of the new hangar construction project. Once the fencing and access gate are relocated, staff parking will be outside the secure area. Secure space is only accessible with staff ID cards.
4. As of 2024, where operationally feasible, all indoor work spaces have locks on doors.

Thank you for providing us with the opportunity to respond to the jury's recommendations.

Sincerely,

Joe Sparling
President

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