Yukon



Red Tape Reduction

What We Heard

November 2026

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Background

The Government of Yukon defines red tape as the unnecessary time, effort and costs associated with accessing government programs, following government rules or completing required processes.

When Yukoners and businesses have to navigate complex rules and too much paperwork when working with government, it can make it harder to access services, understand requirements and get things done.

By engaging the public, the Government of Yukon is working to cut red tape, improving government services and making interactions with government easier.

Ways we can reduce red tape

Reduce paperwork and delays

This helps Yukoners and businesses spend less time navigating government processes and more time on what matters to them.

Create clear and simple rules

Clear rules make it easier for Yukoners and businesses to understand requirements and comply with them.

Update and simplify regulations

This makes interacting with government easier for Yukoners. It saves time and money while still protecting health, safety and the environment.

Engagement process

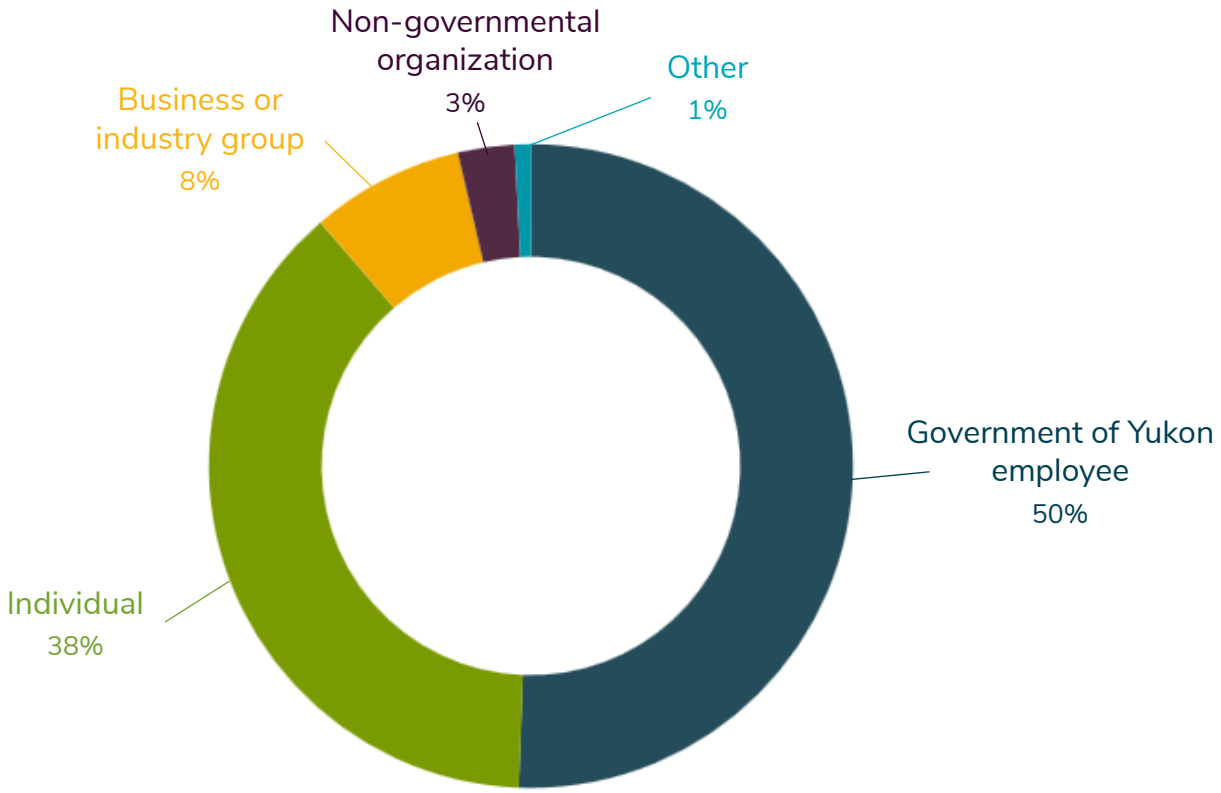
In May 2026, the Government of Yukon launched an online feedback form to offer a simple way for people to share how government rules, processes or regulations impact them.

Anyone who interacts with the government has been encouraged to complete the form, and include details on what we can improve.

This process is ongoing. This report captures feedback received up to November 5, 2026. We'll continue to collect information to understand where Yukoners think administrative burden exists.

Who we heard from

As of November 5, 2026, we've received 247 submissions. Approximately half of the submissions are from Government of Yukon staff. The remainder of the submissions are from individuals or on behalf of non-governmental organizations, businesses and industry groups.



Government of Yukon employees repeatedly mentioned the following:

- Too many approvals
- Paper-based processes
- Excessive procurement requirements
- Slow staffing actions
- Duplicative reviews
- Lack of digital tools

Members of the public most often requested the following:

- More online services
- Faster approvals
- Simpler application forms
- Quicker access to funding
- Reduced permitting delays



> “Having to buy envelopes and stamps to mail in a handwritten form and get paper cheques from the bank is outdated, complex, and administratively burdensome for the client and the staff who have to process it.”





> “It would be great to look at the requirement for wet signatures on certain documents. The less wet signatures, the quicker things will move.”

> “The Bids and Tenders system is far too complex and cumbersome for the vast majority of Yukon government open and invitational tenders.”

Key themes

Funding and grants administration

Digital modernization

Procurement reform

Human resources

Privacy, ATIPP, HIPMA, and information sharing

Approval and routing processes

Travel and expense administration

Licensing and permitting

Key themes

The following are some major themes that appear repeatedly throughout the submissions.



Funding and grant administration

- Excessive documentation
- Slow approvals
- Ministerial sign-off for small grants
- Repetitive reporting requirements



Digital modernization

- Electronic signatures (DocuSign, digital approvals)
- Online forms and applications
- Elimination of paper-based processes
- Digital records and online portals
- Better system integration between departments



Procurement reform

- Simplifying bids and tenders
- Reducing approval requirements
- Centralized procurement support
- Higher spending thresholds for low-value purchases
- Faster contracting processes



Privacy, ATIPP, HIPMA, and information sharing

- Privacy Impact Assessments (PIAs)
- Information-sharing barriers
- ATIPP request complexity
- Duplicate reviews and approvals



Human resources

- Hiring timelines
- Classification processes
- Accommodation processes
- Temporary assignments
- Workforce onboarding delays

Approval and routing processes

- Long approval chains
- Multiple layers of sign-off
- Minister, ADM, DM approvals for low-risk items
- Cabinet and committee processes viewed as overly complex

Travel and expense administration

- Out-of-territory travel approvals
- Travel claims and reimbursements
- Medical travel processes
- Booking and payment procedures

Licensing and permitting

- Hunting licences
- Medical travel
- Land applications
- Water licences
- Regulatory approvals viewed as slow or overly burdensome

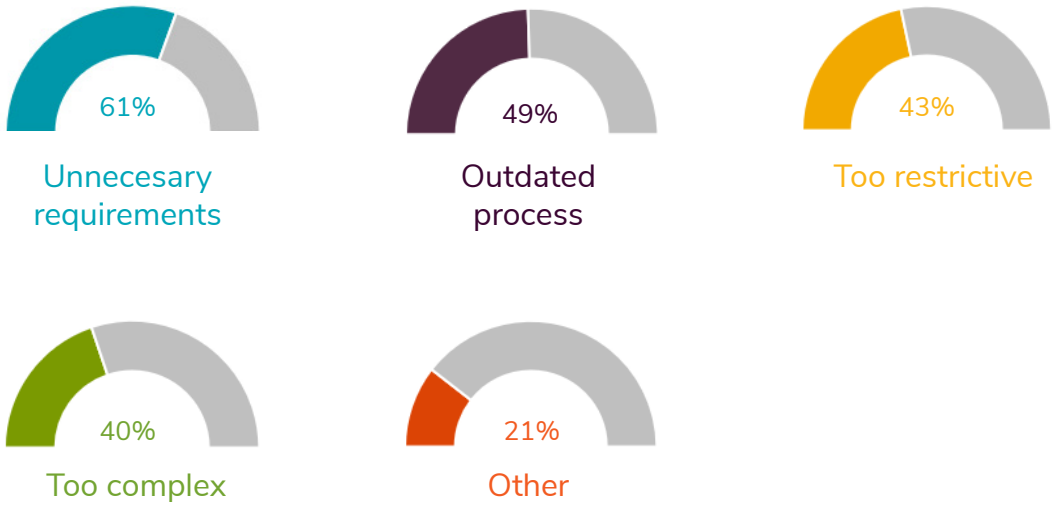
Among the specific recommendations received, accepting electronic signatures was the most common. This would eliminate a multi-step process for wet signatures, including printing, scanning, and mailing documents across government.

Multiple unrelated submissions reference this issue across finance, procurement, contracts, travel and health programs. These issues are reflected in submissions from both internal and external participants.



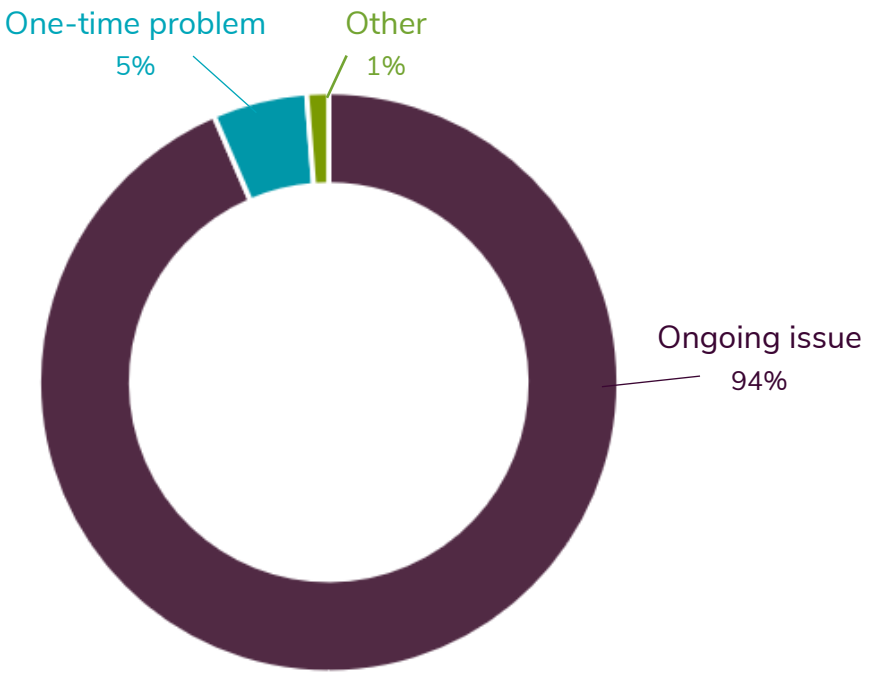
Type of issue

The majority of submissions listed unnecessary requirements as a problem with the associated regulation, process, rule or form. Respondents could select more than one issue for each submission.



Recurrence

Of the 247 submissions, 231 reported that the problem is an ongoing issue.



Progress

Efforts to reduce red tape are ongoing across government. The initiatives below highlight work already underway to streamline processes and improve services.

Acceptance of electronic and digital signatures

We're working on a government-wide framework to allow for the use of digital signatures.

Procurement changes

We've already made some important procurement changes including improving transparency by piloting the public opening of bids for certain types of projects and increasing the direct award thresholds to improve procurement efficiency.

An independent evaluator will be undertaking a 5-year review of the Yukon First Nation Procurement policy this year.

Digital transformation and process modernization

We're implementing several People Plan initiatives, including business process readiness projects, workflow automation and digital forms.

Improving access to health care through digital services

We're modernizing electronic health records and expanding digital self-service options to improve access to health care and reduce administrative burdens.

Review of the Access to *Information and Protection of Privacy Act*

We'll be reviewing the Act and considering recommendations for change.

Health e-services platform

We'll adopt an e-service platform so Yukoners can easily find information on programs and services, book appointments, and receive information electronically to improve overall care.

Online funding portal

We've shifted applications for the Community Development Fund and Economic Development Fund to an online application portal, with more funds being added in the future.

Strengthening human resources, recruitment and workforce effectiveness

We'll further streamline recruitment, onboarding, workforce planning and administrative processes to improve candidate and employee experience.

Next steps and ongoing work

The online feedback form will remain available for Yukoners to continue providing suggestions. Annual public reports will show progress on specific actions and themes. Reports will be posted publicly, keeping government accountable for its commitments under the action plans.

Tell us how we can
reduce red tape

Share your ideas using the online form.
Visit: yukon.ca/red-tape-reduction



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