



Government of Yukon
**Territorial Health
Investment Fund (THIF)**

Performance report 2017/18 - 2018/19



Executive summary

The aim of the Territorial Health Investment Fund (THIF) is to strengthen health care and social service delivery in the North via the use of innovative health human resources approaches; and to increase access and quality of services via the use of innovation in technological health care infrastructure.

The Government of Yukon, Department of Health and Social Services' *Territorial Health Investment Fund Work Plan 2017/18 – 2020/21* was submitted to Health Canada in early 2018. The plan outlined a strong path forward, informed by previous research and strategies, and challenged the ways in which services have been provided in the North to address identified gaps in the territory: community wellness, misalignment in services, capacity building and health data and technology.

As required under agreement #1718-HQ-000039, please see the Government of Yukon's work plan and updated Performance Report on the THIF indicators.

THIF initiatives

Four initiatives have been identified under the innovation stream:

- 1) Strengthening service through **Training and Capacity Building**;
- 2) Improving front-line care services through **Collaborative Care Delivery Models**;
- 3) Increasing access through the use of **Technology**; and
- 4) Improving quality through **Data Collection, Performance Monitoring** and evidence-informed decision making.

The aim of THIF is to strengthen health care and social service delivery in the North.

Training and capacity building

2017/18: Existing internal resources were used to support activities during the 2017/18 year for this initiative.

2018/19: The delivery of “Mental Wellness Competencies” training continued in 2018/19, and a competency-based training plan was developed to continue to increase provider knowledge and skills in the area of evidence informed clinical practices in the health and social services delivery system. The development of leadership training is currently underway to increase leadership-level knowledge in the areas of leading change, and system innovation and transformation.

Collaborative care delivery models

2017/18: The department has begun work around a large-scale review of health and social service practices, procedures and systems to identify deliverables to enhance integration of services, better service delivery, improve client/patient satisfaction, and deliver cost efficiencies. This ground work will guide the departments next steps in improving front-line care through collaborative care delivery models.

2018/19: The second phase of the review focuses on six themes of the health and social services delivery system in the territory:

- primary health care and delivery models;
- coordination of care within, and out of territory;
- system structure to better meet the needs of individuals with multiple layers of needs;
- aging in place;
- pharmacare and pharmaceutical benefits; and
- social supports.

It will also include two foundational elements identified to ensure quality outcomes are experienced by all Yukoners:

- data collection; and
- analysis and performance measurement and cultural safety and cultural humility framework.



Technology

2017/18: Existing internal resources were used to support activities during the 2017/18 year for this initiative.

2018/19: The department initiated work with an external vendor, CloudDx, and a Privacy Impact Assessment is currently being drafted. Implementation planning with clinical programs has begun and rollout of these services will begin in fall 2019.

Data collection and performance monitoring

2017/18: The department initiated work with external vendors, and the Yukon Hospital Corporation to complete system requirements to begin the implementation of an electronic client health record. In addition, foundational work has happened to build capacity of Yukon to use data to understand system performance, and inform future decisions.

2018/19: Implementation planning is underway and staff have been hired to identify the most appropriate EMR to allow for program interoperability across the healthcare system. A staged roll-out will commence in fall 2020, beginning with a trial implementation in acute care settings.

Medical Travel Program

The Yukon Medical Travel Program assists Yukoners when they are required to travel outside of their home community to receive medically necessary services. In 2017/18 and 2018/19, funds received through the THIF Medical Travel Stream were used to offset medical transportation costs.

