

The Medical Travel Program helps Yukon residents who need to leave their home community to receive medical treatment.

The program pays for flights and ground transportation from your home community to the nearest suitable health care centre. The program also offers daily subsidies for food and accommodations.

Applications for medical travel must be certified by a Yukon doctor or community health nurse and approved by the program before any travel arrangements are made.

Escorts

If the patient is under 19, one adult will be approved to escort them on their medical travel. If the minor is being admitted into a Neonatal Intensive Care Unit or Pediatric Intensive Care Unit, two adults will be approved as escorts.

When the patient is 19 or older, an escort may be approved if their health care provider recommends one. Approved escorts are also eligible for subsidized travel. See the *Medical Travel Escort Policy* for details.

Subsidies

You and any approved escorts may be eligible for a medical travel subsidy to help pay for accommodations, food, and local transportation.

To receive this subsidy, you must get a Medical Travel Subsidy form signed by health care staff at all of your appointments while you are on medical travel.

Once you are back home, submit the signed form to the Medical Travel Program to receive payment. You should receive a cheque within 30 days.

Need help?

Call **867-667-5203** or **867-667-5233** or email [**medicaltravel@yukon.ca**](mailto:medicaltravel@yukon.ca)

The Medical Travel office is at 204 Lambert Street (4th floor) in Whitehorse.

Our office hours are Monday to Friday from 8:30 a.m. to 4:30 p.m.

We are closed on weekends and statutory holidays.

Medical Travel with Yukon Insured Health: A simple guide



The six main steps in your medical travel journey:



Your Yukon doctor or community health nurse will refer you to a hospital or clinic outside your home community.



Your doctor, the hospital, or the clinic will contact you with your appointment details.

If you have been contacted directly by the hospital or clinic, tell your doctor about your new appointments. They will contact the Medical Travel Program to begin an application.

If the dates of your medical appointments change, you **MUST** notify your Yukon doctor or community health nurse so they can inform the Medical Travel Program.



If the Medical Travel Program approves your application, they will contact you to discuss travel options and book any flights.

In most cases, you'll be contacted about three weeks before your scheduled appointments.

To extend your stay for personal reasons, contact the airline; you are responsible for any change fees.



You must arrange your accommodation and transportation in the city you're travelling to.

If you plan to apply for a travel subsidy, make sure you bring a Medical Travel Subsidy form with you.

You can find the Medical Travel Subsidy form online and print it yourself; you can also pick one up at any Yukon doctor's office and at the Medical Travel office in Whitehorse.



Go to all of your scheduled appointments. Be sure to have a staff member at the hospital or clinic sign your Medical Travel Subsidy form.



Submit your Medical Travel Subsidy form. It can be left in a secure drop box at Erik Nielsen Whitehorse International Airport or Whitehorse General Hospital, or delivered to the Medical Travel Program office in Whitehorse by mail, email, or in person.