

Remote sales quick reference sheet: licensees

Licensees must comply with:

- all obligations under the [Cannabis Control and Regulation Act](#) (CCRA) and Regulations, **including details and obligations not included in this brief fact sheet**;
- the federal [Cannabis Act](#) and Regulations; and
- conditions of their licence.

Remote sale orders can be placed:

- through an age-gated website operated by – or on behalf of – the licensee;
- by phone, during a licensee’s regular store hours.

Cannabis may be delivered by:

- A licensee and their employees;
- Third-party delivery services on behalf of licensees.

Licensees must take reasonable steps to ensure that the third-party delivery service they use follows all legislative requirements for delivery of cannabis. Licensees are accountable for the errors, omissions, and misdeeds of any third-party service they use.

Order and delivery requirements:

- No sale or delivery to anyone under 19 years of age:
 - Verify age when the customer places an order and upon delivery;
 - Collect name and signature of individual taking delivery of the cannabis.
- No sale or delivery to individuals who are under the influence of any substance(s).
- Delivery person must be 19 years or older.

- Order limit of 30 grams of dried cannabis, or its equivalent, per transaction.
- Orders can be delivered to a home address (including face-to-face post office pick-up if using a PO Box as an address) or post office.
- Orders must be:
 - packaged securely;
 - received by a customer during the licensee’s regular store hours.

Returns

- Orders must not be left at the door or in a mailbox. Undeliverable orders must be returned to the licensed premises.

Reporting

- Remote sales orders are subject to the mandatory monthly reporting requirements and must be tracked separately from in-store sales (as indicated in the monthly reporting template).

If you have any doubts about your compliance with any part of Yukon legislation, or the legislation of any other jurisdiction including the federal *Cannabis Act*, refer to your corporate legal counsel.

