

# Locks

## When moving in

The landlord must provide each tenant with a key or access device to the building and the unit at no cost.

## Changing locks

The landlord and the tenant must not change locks to the rental unit without the other's written permission.

If a tenant changes the locks without approval, the landlord can give written notice that the tenant has contravened the *Residential Landlord and Tenant Act* and must correct the situation within a reasonable period. The tenant must change the locks back and pay for the work done or give the landlord keys to the new locks. If the original lock was keyed to a master key, the tenant may need to restore the original lock and could be liable for the cost of replacement keys if the landlord is required to change the locks.

## When moving out

When a tenant vacates the rental unit at the end of the tenancy, they must return to the landlord all keys or other means of accessing the rental unit.