Developing Norms WHEN ESTABLISHING NORMS, CONSIDER: PROPOSED NORM Time When do we meet? ■ Will we set a beginning and ending time? ■ Will we start and end on time? Listening ■ How will we encourage listening? ■ How will we discourage interrupting? Confidentiality ■ Will the meetings be open? ■ Will what we say in the meeting be held in confidence? ■ What can be said after the meeting? **Decision Making** How will we make decisions? Are we an advisory or a decision-making body? Will we reach decisions by consensus? How will we deal with conflicts? **Participation** ■ How will we encourage everyone's participation? Will we have an attendance policy? **Expectations** ■ What do we expect from members? Are there requirements for participation?

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