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# PEOPLE AND CULTURE Organizational Development

#### SUPPLEMENTARY INFORMATION

• To provide organizational development services including professional development and learning programs.

|   |          | Comparable |          |         |  |
|---|----------|------------|----------|---------|--|
|   | 2022-23  | 2021-22    | 2021-22  | 2020-21 |  |
|   | ESTIMATE | FORECAST   | ESTIMATE | ACTUAL  |  |
| (#)                                       |          |            |          |         |  |
| Classes Delivered by the Public Service   |          |            |          |         |  |
| Commission                                | 150      | 150        | 150      | 149     |  |
| Yukon Government Participants             | 3,000    | 2,100      | 3,000    | 2,136   |  |
| Participants from Other Organizations (1) | 200      | 200        | 200      | 63      |  |
| Total Participants                        | 3,200    | 2,300      | 3,200    | 2,199   |  |
| Learning Development Fund                 |          |            |          |         |  |
| Applications                              | 1,000    | 1,000      | 1,000    | 818     |  |
| Applications Funded                       | 900      | 900        | 900      | 585     |  |
| Career Counselling Participants           | 150      | 160        | 40       | 142     |  |
| Career Counselling Sessions               | 250      | 260        | 240      | 240     |  |

<sup>(1)</sup> Includes participants from First Nation governments, federal government, other levels of government, and non-government organizations.

## HUMAN RESOURCE SERVICE CENTRE Compensation and Classification

#### SUPPLEMENTARY INFORMATION

- To administer all compensation including payroll, pension and benefits services for all employees.
- To develop and implement classification frameworks and structures that support employment and pay equity.

|  |          | Comparable |          |         |
|--|----------|------------|----------|---------|
|  | 2022-23  | 2021-22    | 2021-22  | 2020-21 |
|  | ESTIMATE | FORECAST   | ESTIMATE | ACTUAL  |
| Classification (#)                       |          |            |          |         |
| Requests for Classification Review (1)   | 450      | 450        | 400      | 434     |
| Classification Appeals (2)               | 10       | 10         | 10       | 11      |
| Classification Appeal Board Hearings (3) | 5        | 3          | 5        | 3       |

<sup>(1)</sup> Represents employee and departmental requests for classification reviews.

<sup>(2)</sup> Represents the number of employee and Deputy Minister appeals submitted to the Public Service Commission.

<sup>(3)</sup> Represents the number of appeals heard before the Classification Appeal Board.

## HUMAN RESOURCE SERVICE CENTRE Staffing Management and Solutions

#### SUPPLEMENTARY INFORMATION

• To develop, implement and administer corporate staffing and recruitment services and programs including centralized recruiting.

|   | Comparable |          |          |         |
|---|------------|----------|----------|---------|
|   | 2022-23    | 2021-22  | 2021-22  | 2020-21 |
|   | ESTIMATE   | FORECAST | ESTIMATE | ACTUAL  |
| Staffing (#)                                  |            |          |          |         |
| Competitions under the Public Service Act (1) | 850        | 800      | 750      | 749     |
| Competition Appeals                           | 40         | 38       | 50       | 36      |

<sup>(1)</sup> Includes indeterminate, term and auxiliary competitions.

## HUMAN RESOURCE SERVICE CENTRE Human Resource Shared Services

#### SUPPLEMENTARY INFORMATION

• To provide high-volume services, including pay, leave and staffing functions, and human resource system administration.

|                                 |          | Comparable |          |         |  |
|---------------------------------|----------|------------|----------|---------|--|
|                                 | 2022-23  | 2021-22    | 2021-22  | 2020-21 |  |
|                                 | ESTIMATE | FORECAST   | ESTIMATE | ACTUAL  |  |
| (#)                             |          |            |          |         |  |
| Staffing Actions                | 3,500    | 3,300      | 3,000    | 3,142   |  |
| Leave Without Pay Requests      | 5,000    | 4,700      | 6,200    | 4,494   |  |
| Online Timesheets Processed (1) | 80,000   | 78,000     | 35,000   | 76,298  |  |

<sup>(1)</sup> Timesheets produced through the Time, Leave & Labour system.

### **EMPLOYEE RELATIONS**Labour Relations

#### SUPPLEMENTARY INFORMATION

• To provide labour relations leadership and expertise to the Government of Yukon and to manage collective bargaining processes.

|  | Comparable |          |          |         |
|--|------------|----------|----------|---------|
|  | 2022-23    | 2021-22  | 2021-22  | 2020-21 |
|  | ESTIMATE   | FORECAST | ESTIMATE | ACTUAL  |
| (#)  |            |          |          |         |
| Employee Grievances  | 110        | 110      | 110      | 344     |
| Adjudication and/or Court Actions (1)                        | 7          | 13       | 7        | 1       |
| Arbitration/Conciliation Hearings                            | 1          | 1        | 1        | 1       |
| Joint Consultations Held with<br>Yukon Employees' Union      | 8          | 8        | 8        | 8       |
| Joint Consultations Held with<br>Yukon Teachers' Association | 9          | 9        | 9        | 8       |

<sup>(1)</sup> Adjudication is the fourth and final step in the grievance procedure. It is the determination of a grievance by an independent adjudicator when the parties to a grievance have not been able to resolve the matter grieved through the steps in the grievance procedures provided for in the applicable collective agreement.

# **EMPLOYEE RELATIONS**Health, Safety and Wellbeing

#### **SUPPLEMENTARY INFORMATION**

• To provide corporate leadership and support for health and safety programs and for accommodation and disability management practices and procedures.

|   |          | Comparable |         |         |  |
|---|----------|------------|---------|---------|--|
|   | 2022-23  | 2021-22    | 2021-22 | 2020-21 |  |
|   | ESTIMATE | FORECAST E | STIMATE | ACTUAL  |  |
| (#)                                     |          |            |         |         |  |
| Employee Assistance Participants        | 1,200    | 1,200      | 1,200   | 1,068   |  |
| Employee Assistance Program Files       | 1,200    | 1,000      | 1,000   | 954     |  |
| Employee Assistance Program Hours       | 1,100    | 5,000      | 5,000   | 4,891   |  |
| Accommodation Participants (open cases) | 120      | 145        | 110     | 128     |  |

# **EMPLOYEE RELATIONS**Respectful Workplace Office

#### **SUPPLEMENTARY INFORMATION**

• To promote a respectful, healthy and well-functioning workplace and to address disrespectful conduct and interpersonal conflict in the workplace

|   |          | Comparable |          |         |
|---|----------|------------|----------|---------|
|   | 2022-23  | 2021-22    | 2021-22  | 2020-21 |
|   | ESTIMATE | FORECAST   | ESTIMATE | ACTUAL  |
| (#)   |          |            |          |         |
| Number of clients                               | 275      | 260        | 260      | 253     |
| Percentage of total files closed in 1-90 days   | 70       | 70         | 70       | 70      |
| Total number of employees in workshops/training | 403      | 367        | 367      | 350     |