# SAMPLE Record of User Activity Request Form

Disclaimer for Custodians: This is a sample form only. It may not be suitable for your circumstances and should not be relied on as legal advice.

Under the *Health Information Privacy and Management Act (HIPMA)* (ss.24 (3)), individuals have the right to obtain to a record of user activity, which is a record of all authorized users who have looked an individual's personal health information stored in \_\_\_\_\_\_\_ (name of Custodian) computer systems.

In order to best assist you in your request, please provide as much of the following information as possible:

#### Section 1: Identity of the Individual whose Record of User Activity is being Requested

| LAST NAME  | FIRST NAME    |  |  |
|--|---------------|--|--|
| YUKON HEALTH CARE INSURANCE PLAN (HEALTH CARD) NUMBER OR DATE OF BIRTH |               |  |  |
| MAILING ADDRESS  | CITY/TOWN     |  |  |
| TERRITORY/PROVINCE   | POSTAL CODE   |  |  |
| PHONE NUMBER   | EMAIL ADDRESS |  |  |

If you are acting on behalf of another individual as their substitute decision-maker, please complete Section 2. If you are requesting your own personal health information, go to Section 3.

### **Section 2: Substitute Decision-Maker Information**

| LAST NAME          | FIRST NAME    |  |
|--------------------|---------------|--|
| MAILING ADDRESS    | CITY/TOWN     |  |
| TERRITORY/PROVINCE | POSTAL CODE   |  |
| PHONE NUMBER       | EMAIL ADDRESS |  |
|                    |               |  |

I am the substitute decision-maker and authorized to make decisions on the individual's behalf.
Custodians who require a substitute decision maker to complete a statutory declaration should indicate this requirement here.

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### **Section 3: Information Being Requested**

Custodians should list the systems they have that store PHI and can generate a record of user activity. A general description of the personal health information stored in each system should also be included.

Indicate the system(s) you would like records for:

| This section should be modified by each program/Custodian to be consistent with the systems being used. |                    |         |         |  |  |  |
|---|--------------------|---------|---------|--|--|--|
| $\Box$ Record should show access for the past:  | 🗌 1 year           | 2 Years | 3 Years |  |  |  |
| Record should show access between the dates of and  |                    |         |         |  |  |  |
| Section 4: Record Delivery Method   |                    |         |         |  |  |  |
| Choose one:   |                    |         |         |  |  |  |
| □ I will pick up the Records in person  |                    |         |         |  |  |  |
| I wish for the Records to be mailed to me at the  | following address: |         |         |  |  |  |

### **Section 5: Authorization**

All of the information provided in this form is accurate to the best of my knowledge, and I understand that I may be reqired to provide documentation confirming my authority to access this Record if I am not the individual the information is about.

| SIGNATURE   | DATE (YYYY-MM-DD) |  |
|---|-------------------|--|
|   |                   |  |
| Section 6: Office Use Only                              |                   |  |
|   |                   |  |
| DATE REQUEST RECEIVED (YYYY-MM-DD)                      | RECEIVED BY       |  |
| REQUESTOR IDENTITY VERIFIED BY: PHOTO ID OTHER METHOD   |                   |  |
| DATE RECORDS PROVIDED (YYYY-MM-DD)                      | PROVIDED BY       |  |
| IDENTITY VERIFIED FOR PICK UP BY: PHOTO ID OTHER METHOD | RECORD WAS MAILED |  |
| June 2016   |                   |  |