



2023 PIONEER UTILITY GRANT (PUG)

Information for Yukon seniors, Elders and service providers

The Pioneer Utility Grant (PUG) is designed to help Yukon seniors and Elders with the cost of heating their homes in the winter. Income testing for this grant was introduced in 2015; seniors and Elders with low incomes will receive the full grant while those with greater incomes will receive a reduced amount.

Approximately 25 per cent of PUG payments are delayed every year because of incomplete applications. We cannot process incomplete applications and must return them to you. Please take the time to properly complete the application, so we can process your application without delay.

In 2023, the maximum PUG amount will be \$1,253.56 if you live within Whitehorse city limits. The maximum amount is \$1,337.48 if you live in rural Yukon. The PUG is based on your income, marital status and residential address. Everyone's PUG amount will be different.

In this information package you will find:

- A Frequently Asked Questions (FAQ) sheet.
- A PUG Application form.
- A Consent to Release Information form for those who consent to the PUG program obtaining their Notice of Assessment directly from the Canada Revenue Agency.
- A Certificate of Tenancy form for seniors who rent.

Your PUG payment will be a cheque, mailed to you via Canada Post. If you wish to set up a direct deposit to your bank account, please contact us at the number below.

You can access all PUG documents online at www.yukon.ca/en/pug. You will also find a PUG calculator on that page to help you estimate your PUG amount.

If you have any questions about the PUG program, please call the **PUG information line, Monday to Friday 9 am to 4 pm, 867-667-5674, or toll free 1-800-661-0408 (ext. 5674)** and we will be pleased to assist you.